

UNITED ARAB EMIRATES  
MINISTRY OF INTERIOR



الإمارات العربية المتحدة  
وزارة الداخلية

# Dead Body Transport Permission

Moi Services Website  
User Manual

Version 2.0



## 1. Access to the Service:

Select **Dead Body Transport Permission** service from policing services list then click on **Start Service** button.

The screenshot displays the E-Services portal interface. At the top, there is a navigation bar with 'E-SERVICES', 'DASHBOARD', and 'EMPLOYEE SERVICES' in English, and 'العربية' in Arabic. Below this, a breadcrumb trail shows 'Policing Services' and 'Other Services'. An 'Action Center' section at the top lists three pending notifications: 'File Criminal Reports' (two instances) and 'File Financial Reports (no...)'. A search bar is located below the notifications. The main content area is titled 'POLICING SERVICES' and features a horizontal menu with categories: 'Traffic Services', 'Certificate Services', 'CID Fines', 'Financial Cases', 'Smart Incidents', 'Other Services' (highlighted with a red box), and 'Public Services'. On the left, a vertical sidebar lists 'Policing Services' (highlighted with a red box) and 'Punitive & Reformatory'. The 'Other Services' category is expanded to show two service cards: 'Dead Body Transport Permission' and 'Parties And Events Permits'. The 'Dead Body Transport Permission' card is highlighted with a red box and includes a 'Start Service' button.



## 6. Service Steps:

1. To apply for new permit click on **new request** button shown in the attached photo.

### Dead Body Transport Permission

**Service Description**  
In this service, you can request to issue a dead body transfer permit and follow-up on previous submitted requests.

[+ New Request](#)

#### Permit Info.

Application Number	Application Date
220180263705	13/01/2022
Status	Death Person Unified ID
Entered	123456789
Dead Person Name	Death person MOH ID
WILLEM JASON MCLAREN	123456789
From Emirate	To Emirate
Abu Dhabi	Sharjah
Unit	Email Address
Security Affairs Section	ghadah@q-pros.com
Mobile Number	Submitted By
0565914014	RASHED MURAD IBRAHIM EZZ AT ALBLOOSHI
Next Step	
إستكمال الطلب وإرساله	

#### Permit Info.

Application Number	Application Date
220128573701	09/01/2022
Status	Death Person Unified ID
Entered	123456
Dead Person Name	Death person MOH ID
ونيمه احمد شيقة	123456
From Emirate	To Emirate
Abu Dhabi	
Unit	
قسم شؤون التحقيق	
Email Address	Mobile Number
ghadah@q-pros.com	0565914014
Submitted By	
RASHED MURAD IBRAHIM EZZ AT ALBLOOSHI	
Next Step	
إستكمال الطلب وإرساله	



2. Add required application information then click on **Next** button.

**Service Description**  
In this service, you can issue dead body transfer permit.

**Progress Percentage**  
25%

Name **MOHAMMAD MARUF ELSAYED** Unified ID **14325912**

[Applications Inquiry](#)

**Application Info.** Attachments Application Status

Step: Application Info.

Mobile Number\*   
ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

Email\*   
ex. email@email.com

Death Person Unified ID\*   
Only numbers are allowed

Death Person MOH ID\*   
Only numbers are allowed

From Emirate\*

Unit\*

To Emirate\*

**Next**

3. A confirmation message will appear, click on **YES** button to confirm submitting your application.

**Confirmation** X

Are you sure you want to submit this application?



4. Upload the death certificate, then click on **next** button

Application Info. Attachments Application Status

Step: Attachments

Image should be less than 2048 KB (2 MB) in size and of JPG/JPEG/PNG types only.

Death Certificate \*

Upload

Next

5. Your application number will be displayed, you can use it to track your application status

Application Info. Attachments Tracking Info.

Step: Online Payment

No fees required for this service

Application Number 202006000062

This Application number is for tracking your application, You will be notified with any updates.  
For further assistance please contact us on 8005000 or through our email smart@moi.gov.ae



6. Add your rating of the service through the customer pulse survey screens shown below.

The screenshot shows a web-based survey interface. At the top left is the United Arab Emirates emblem. At the top right is the 'نَبْضُ الْمُتَعَامِلِ' (Customer Pulse) logo with a close button. Below the logo is a language selector set to 'English'. The main heading is 'Customer Pulse Survey'. The question is 'Overall, how satisfied are you about the Website? \*'. Below the question is a horizontal bar containing seven white stars on a light grey background. Underneath the stars, 'Extremely Dissatisfied' is on the left and 'Extremely Satisfied' is on the right. At the bottom center is a 'Next' button. The 'نَبْضُ الْمُتَعَامِلِ' logo is also at the bottom center.